**Installer/Videos sharing with Clients**

There are 2 ways by which we normally share the videos/installers to clients.

**1. Dropbox [obsolete]**

This was an initial way to share videos or installers , but **not done now** a days as client ‘cannot access Dropbox’ due to safety reasons .

**2. Via SFTP Server[Present way] :**

This is the **present way of sharing with clients**. Psemi has shared the credentials to access SFTP server which will allow you to access their server and share the necessary installers or videos.

SFTP server can be accessed with the help of SFTP Clients like Cyberduck, FileZilla etc. The common client that we use is **‘Cyberduck’.**

* Install Cyberduck in the required OS.
* Open Cyberduck
* Open ‘New connection’
* Change the protocol to ‘SFTP’
* Enter server name, username and password.
* Click on Connect.

This will help you to connect to the server with the given details.

**IF SFTP server access fails for 2 or 3 times :**

1. Please dont try to access SFTP Server continuously. Try after giving 1 or 2 min of interval. This is because IP address will be blocked in case if it is rejected continously.
2. Incase if the SFTP server is not accessible for 2 or 3 times, change the IP Address of your PC by connecting it to an alternate hotspot/LAN so that the new IP address will be treated as a fresh client.

**SFTP Credentials:**

[Please get the credentials of SFTP Server from Tejaswini/Sreepriya]